"User does not exist" Error – Troubleshooting

Inas B. - 2025-10-09 - Troubleshooting & Setup

If you encounter the **"User does not exist"** error while logging in, follow these steps:

1. **Check Your Email**
    - Make sure the email address you entered is correct and properly typed.
2. **Use Google Sign-In (Recommended)**
    - Signing up or logging in with Google can help prevent this error and automatically sync your credentials.
3. **Reset Your Password**
    - If the issue persists, verify your email address and try resetting your password to regain access.