# Does the Moto Watch Lite App Ask for a Credit Card?

Inas B. - 2025-10-10 - Troubleshooting & Setup

No, the **Moto Watch Lite app** does not require a credit card for download or use. The app is free to install and use, with no hidden fees or subscriptions.

## What to Do if the QR Code Asks for a Credit Card

If scanning the QR code provided with your Moto Watch redirects you to a page requesting credit card information, this is **not part of the official installation process**. Follow these steps:

1. **Do Not Enter Credit Card Information**
   The QR code should only link to the official Moto Watch Lite app page on the **Google Play Store (Android)** or **Apple App Store (iPhone)**. Payment requests indicate a misconfigured or compromised link.

2. **Manually Download the App**
   **For Android:**
   - Open the Google Play Store.
   - Search for **Moto Watch Lite**.
   - Tap **Install** to download.

   **For iPhone:**
   - Open the Apple App Store.
   - Search for **Moto Watch Lite**.
   - Tap **Get** and authenticate with your Apple ID to install.

3. **Report the Issue**
   If the QR code consistently leads to a suspicious page, contact customer service at for assistance.

## Additional Notes

**Account Setup Prompts**
Some app stores may request payment details during account setup. This is unrelated to the Moto Watch Lite app. Choose **“None”** or **“Skip”** if prompted.

**Safety Reminder**
Always download the Moto Watch Lite app directly from the **Google Play Store** or **Apple App Store** to avoid unofficial or potentially unsafe links.

By following these steps, you can safely install the Moto Watch Lite app on Android and iPhone devices without unnecessary credit card prompts.