



[Knowledgebase](#) > [Moto Watch 120](#) > [Troubleshooting & Setup](#) > [Does the Moto Watch Lite App Ask for a Credit Card?](#)

Does the Moto Watch Lite App Ask for a Credit Card?

Inas B. - 2025-10-10 - [Troubleshooting & Setup](#)

No, the **Moto Watch Lite app** does not require a credit card for download or use. The app is free to install and use, with no hidden fees or subscriptions.

What to Do if the QR Code Asks for a Credit Card

If scanning the QR code provided with your Moto Watch redirects you to a page requesting credit card information, this is **not part of the official installation process**. Follow these steps:

1. Do Not Enter Credit Card Information

The QR code should only link to the official Moto Watch Lite app page on the **Google Play Store (Android)** or **Apple App Store (iPhone)**. Payment requests indicate a misconfigured or compromised link.

2. Manually Download the App For Android:

- Open the Google Play Store.
- Search for **Moto Watch Lite**.
- Tap **Install** to download.

For iPhone:

- Open the Apple App Store.
- Search for **Moto Watch Lite**.
- Tap **Get** and authenticate with your Apple ID to install.

3. Report the Issue

If the QR code consistently leads to a suspicious page, contact customer service at for assistance.

Additional Notes

Account Setup Prompts

Some app stores may request payment details during account setup. This is unrelated to the Moto Watch Lite app. Choose **"None"** or **"Skip"** if prompted.

Safety Reminder

Always download the Moto Watch Lite app directly from the **Google Play Store** or **Apple App Store** to avoid unofficial or potentially unsafe links.

By following these steps, you can safely install the Moto Watch Lite app on Android and iPhone devices without unnecessary credit card prompts.