Fixing Bluetooth Sync Issues on Your Moto Watch

Inas B. - 2025-10-08 - Troubleshooting & Setup

If your Moto Watch isn't syncing via Bluetooth, follow these steps to restore a stable connection:

1. Forget the Watch from Bluetooth

- Open Bluetooth settings on your mobile device.
- Find your Moto Watch and select **Forget** or **Unpair**.
- This clears previous connections, allowing a fresh pairing.

2. Check for Interference

- Ensure no other paired devices are nearby that could interfere with Bluetooth.
- Reducing interference improves connection stability.

3. Remove All Paired Devices (Optional)

- If possible, remove other devices paired with your phone to prevent conflicts.
- Keeping your paired device list organized enhances Bluetooth reliability.

4. Reconnect Your Moto Watch

- Open the **Moto Watch app** and follow the pairing process to reconnect your device.

5. Send App Logs for Analysis (If Needed)
If syncing problems persist:

- Open the Moto Watch app.
- Tap **Me → Tips & Support → Send Feedback**.
- Submit your app logs to help our technical team investigate.

For additional assistance, contact . Our team is committed to ensuring your Moto Watch operates smoothly.