Fixing Bluetooth Syncing Issues with Your Moto Watch

Inas B. - 2025-10-08 - Troubleshooting & Setup

We understand how important it is to keep your Moto Watch connected. If you're experiencing Bluetooth syncing issues, follow these steps to quickly restore a stable connection.

Step 1: Forget the Watch from Bluetooth

- On your smartphone, open **Bluetooth settings**.
- Locate your Moto Watch and select **Forget** or **Unpair**.
- This clears previous connections, ensuring a clean start for reconnection.

Step 2: Reduce Interference

- Make sure no other nearby devices are actively paired with your phone, as they may interfere with the Moto Watch's Bluetooth connection.

Step 3: Clear Paired Devices (Optional)

- For best results, remove all currently paired devices from your phone to prevent conflicts.
- A streamlined list of paired devices improves Bluetooth stability.

Step 4: Reconnect Your Moto Watch

- Attempt to reconnect your watch via the Wear OS or Moto Watch app after completing the steps above.

Step 5: Send App Logs for Analysis (If Needed)

- Open the **Moto Watch app** on your phone.
- Tap **Me** at the bottom of the screen.
- Select **Tips & Support** and scroll down to **Send Feedback**.
- This sends valuable logs directly to our technical team for analysis.

If issues persist, contact our support team at . We're committed to ensuring your Moto Watch stays connected and functions smoothly.