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Fixing Play Store Retrieval Error on Moto 360

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Having trouble retrieving Play Store information on your Moto360? Follow these steps to get back on track:

Step 1: Reset Your Watch

1. On your **Moto360**: Go to **Settings** → **System** → **Disconnect & reset**.
2. On your **paired phone**: Go to **Settings** → **Connected devices** → **Bluetooth**, tap the gear icon next to your watch, and choose **Forget**.

Step 2: Clear Wear OS and Google App Data

1. On your phone, go to **Settings** → **Apps & notifications** → **See all apps**.
 - Clear data for:
 - **Wear OS by Google**
 - **Google**
2. Additional step: Go to **Google Play Services** → **Storage** → **Manage space** → **Clear all data**.

Step 3: Reboot Your Phone

- Restart your smartphone for a fresh start.

Step 4: Reconfigure Google Assistant

1. On your phone, open the **Google app** and complete the setup for **Google Assistant**.
2. Open the **Wear OS app** and reconnect your watch.

□ Following these steps should resolve Play Store retrieval issues. If problems continue, contact our **support team**. We're here to ensure your Moto360 works seamlessly.