Moto360 Not Turning On: Quick Troubleshooting

Inas B. - 2025-10-08 - Troubleshooting & Setup

If your Moto360 won’t turn on, don’t worry — try these steps first.

1. Check Your Charging Setup

- Use the **original charger, cable, and cradle**.
- Make sure the **charging pins and micro USB port are clean**.
- Remove any plastic packaging from the watch.

2. Charge Before Powering On

- Connect your watch to power and **charge for at least 15 minutes**.
- Try turning it on while connected.

3. Try a Different Outlet

- Plug the charger into a **different wall outlet** and try again.

4. Factory Reset (Last Resort)

- If the watch is still unresponsive, a **factory reset** may help.
- Hold the **crown button** until **Recovery Mode** appears.
- Follow on-screen instructions to select **“Wipe data/factory reset”**.

 Note: A factory reset will erase all data and restore default settings.

If these steps don’t help, our **support team** is ready to assist you. Your watch can usually be revived without stress — just follow the steps patiently.