Moto360 Voice Recognition Troubleshooting

Inas B. - 2025-10-13 - Troubleshooting & Setup

Having trouble with voice recognition on your Moto360? Follow these steps to get it working smoothly:

1. Adjust Language

- Set both your **phone and watch** to **English (US)**.
- Changing your phone's language should automatically update your watch.

2. Check Microphone & Speaker

- Ensure the **microphone is unobstructed**.
- Confirm the **speaker is working correctly**.

3. Verify Internet Connection

- Voice recognition requires a stable connection. Make sure **Wi-Fi or mobile data** is active.

4. Reboot Devices

- Restart both your **phone and Moto360** to refresh the system.

5. Update Google Assistant

- Make sure Google Assistant is **up to date** via the Play Store → **My Apps**.

6. Clear Cache & Data

- In the Wear OS app on your phone:
  Settings → Apps → Wear OS → Storage → Clear Cache & Clear Data

7. Retrain Voice Model

- Go to **Google Assistant settings** on your phone to retrain your voice model.

8. Check for System Updates

- Ensure both your **Moto360 and phone** have the latest updates installed.

9. Reset Google Assistant

- Open the **Google app → More → Settings → Google Assistant → General → Devices → select your watch → Remove device**

10. Factory Reset (Last Resort)

- Backup your data before performing a **factory reset** on your Moto360.

 If issues persist, explore forums like the **Wear OS community** for tips from other users.