Resolving Gmail Notification Issues on Your Moto360

Inas B. - 2025-10-13 - Troubleshooting & Setup

Having trouble with Gmail notifications on your Moto360? Follow these simple steps to get everything working smoothly.

1. Adjust Gmail Settings on Your Phone

- Open the Gmail app on your phone.
- Go to **Settings** and select the email account you want.
- Make sure **Inbox notifications** is set to **“Notify Once.”**

2. Check Wear OS Notifications

- Open the **Wear OS** app on your phone.
- Go to **Notifications → Change watch notifications.**
- Make sure Gmail is the only app listed under **recently notified**.
- Other email apps can sometimes cause duplicate alerts.

3. Handle Duplicate Notifications

- If you see a duplicate on your watch, long-press it for details.
- Check whether it’s a **new message** or a **reminder.**
- If it’s a reminder, toggle it off to prevent repeated notifications.

4. Review Phone Notification Settings

- Make sure your phone isn’t set to remind you of unread emails, as these reminders also appear on your watch.

Following these steps should optimize Gmail notifications. If problems persist, contact support — we’re here to make sure your Moto360 experience is seamless.