Time Sync Issue with Moto Watch 120 – Troubleshooting

Inas B. - 2025-10-09 - Troubleshooting & Setup

If the time on your Moto Watch 120 appears to be **30 minutes behind or ahead**, it may be due to a **timezone-related issue** — particularly in regions with a **30-minute offset** (for example, India Standard Time, UTC +5:30).

What to Do

1. Manual Adjustment
You can manually adjust the time on your watch as a temporary solution. However, please note that the time may revert after syncing.

2. Sync with the Moto Watch Lite App
Ensure your Moto Watch 120 is properly connected and synced with the **Moto Watch Lite app**. A fresh sync can often correct the time difference automatically.

3. Check for Software Updates
If an update is available for your watch, install it. New firmware releases may contain fixes for known time or timezone issues.

Note:
If the issue persists, please get in touch with customer support.