Troubleshooting Bluetooth Pairing Issues on Your Moto 360

Inas B. - 2025-10-13 - Troubleshooting & Setup

Sometimes, even the best technology needs a little nudge. If your Moto 360 isn't pairing with your phone via Bluetooth, follow these clear steps to get connected smoothly.

Step 1: Check Your Phone's Bluetooth Settings

- Open **Settings** on your phone.
- Tap **Connected Devices** (or **Connection Preferences**, depending on your device).
- Make sure **Bluetooth** is turned on.

Step 2: Remove the Watch from Bluetooth Memory

- Open **Settings** on your phone.
- Go to **Connected Devices > Previously Connected Devices**.
- Tap your Moto 360 and select **Forget Device**. This clears any old connection info that may be causing issues.

Step 3: Reconnect Your Moto 360

- Open the **Wear OS by Google** app on your phone.
- Tap the dropdown arrow at the top and select **Add a new watch**.
- Follow the on-screen instructions to complete pairing.

Extra Tips:

- Ensure both your phone and watch are updated to the latest software versions.
- Restart both devices before attempting pairing if issues persist.

Following these steps usually resolves Bluetooth connectivity issues and helps your Moto 360 stay reliably connected.