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# Troubleshooting Card Addition Issues on Moto 360

Inas B. - 2025-10-08 - [Troubleshooting & Setup](#)

Having trouble adding a card to Google Pay on your Moto360? Follow these steps:

## 1. Can't Add a Card

- Make sure your card is **supported**. Check the list of participating banks and cards.
- Contact your **bank** if you're unsure about compatibility.

## 2. "Network Error" During Card Addition

1. Keep your phone **close** to your Moto360.
2. Ensure **Bluetooth is on** for both devices.
3. Make sure both devices have a **stable internet connection** (Wi-Fi or cellular).

## 3. Card Removed After Disabling Screen Lock

- For security, removing your watch's **screen lock** deletes cards from Google Wallet. To re-add a card:
  1. Open **Google Wallet** on your watch.
  2. Set up a **screen lock**.
  3. Add your card again.

## 4. American Express Limitations

- Some Amex cards have **device limits**. If you see issues:
  1. Remove the card from old or unused devices.
  2. Try adding it again on your Moto360.
  3. Contact **American Express support** if it still doesn't work.

□ If issues continue, contact our **support team**. We're here to help you enjoy Google Pay on your Moto360.