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# Troubleshooting NFC Issues on Your Moto360

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Having trouble with NFC on your Moto360, especially when making payments? Follow these simple steps to get it working smoothly.

## Step 1: Check Watch Placement and Unlock

- Make sure your watch is securely on your wrist and unlocked.
- Tap the screen to see if Google Wallet asks you to unlock it. If prompted, unlock before paying.

## Step 2: Open Google Wallet

- Open the Google Wallet app on your watch just before payment.
- Make sure the correct card is displayed.

## Step 3: Hold the Watch Steady

- Position the NFC area of your watch over the reader for a few extra seconds.
- Wait for the reader to beep and the watch to vibrate.

**Tip:** Try different positions for the watch on the reader — it can improve NFC detection.

## Step 4: Verify Contactless Acceptance

- Check with the cashier that the store accepts contactless payments.
- If not, use your physical card for the transaction.

Following these steps usually resolves NFC issues. If problems persist, contact support — we're here to make your smartwatch experience smooth and hassle-free.