Troubleshooting Weather Issues on Your Moto Watch 70

Inas B. - 2025-10-08 - Troubleshooting & Setup

If you're experiencing problems with weather data on your Moto Watch 70, follow these steps to fix the issue:

1. Ensure Proper Location Data

Weather accuracy depends on your **location settings**.

- Make sure **Location Services** are enabled on your phone.
- Confirm that your **Moto Watch 70 is synced** correctly with your phone's GPS data.

2. Check for Weather Data Availability

Weather information is provided by **OpenWeatherMap**, which relies on local weather stations.

- If you're in a **remote area**, data may be limited or unavailable.
- To confirm, check your phone's weather through **Google Weather** or another app and compare.

3. Weather Station Mismatch

If weather updates seem incorrect, your watch may be retrieving data from a **nearby weather station** rather than your exact location.

- This can happen if your coordinates are close to a **station boundary** or your phone's GPS detects a slightly different position.

4. Check Syncing

If weather data isn't updating:

- **Resync your Moto Watch 70** with your phone.
- Make sure both the **watch and Moto Watch Lite app** are connected to the internet.

5. Update Software

Ensure both your devices are running the **latest versions**.

- On the watch: **Settings > About > Version**
- On the phone: update the **Moto Watch Lite app** via your app store.

6. Restart Your Watch

Press and hold the side button for **30 seconds** to restart the watch.
Restarting can refresh internal processes and restore weather updates.

7. Contact Support

If weather data remains inaccurate or unavailable after these steps, contact support@motowatch.com and Include your **watch serial number** and **location details** to help diagnose the issue.