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## "User does not exist" Error - Troubleshooting

Inas B. - 2025-10-09 - [Troubleshooting & Setup](#)

If you encounter the **"User does not exist"** error while logging in, follow these steps:

### 1. Check Your Email

- Make sure the email address you entered is correct and properly typed.

### 2. Use Google Sign-In (Recommended)

- Signing up or logging in with Google can help prevent this error and automatically sync your credentials.

### 3. Reset Your Password

- If the issue persists, verify your email address and try resetting your password to regain access.