What to Do If Your Moto Watch 40 Isn’t Turning On

Inas B. - 2025-10-10 - Troubleshooting & Setup

If your **Moto Watch 40** isn’t turning on, don’t worry. Follow these troubleshooting steps to get it running:

1. Check the Battery Level

A drained battery is one of the most common reasons a watch won’t turn on.

- Connect your Moto Watch 40 to the included charger and let it charge for at least **30 minutes**.
- If available, use a **fast charger** to speed up the process.

2. Remove the Protective Sticker

Some watches have a **protective sticker on the back**. Remove it, as it may block the charging pins and prevent proper charging.

3. Verify the Charging Method

Make sure you are using the **original charging cable** provided with your Moto Watch 40.

- Non-compatible cables or chargers may not deliver the correct voltage.
- Try a different **USB port, power adapter**, or even a computer if necessary.

4. Check for Charging Indicators

After connecting the watch to the charger:

- Look for a **vibration** or **charging icon** on the display.
- If there is no response, the cable or charging port may be faulty.

5. Perform a Hard Reset

If the watch is charging but still won’t turn on:

- Press and hold the **side button for 30 seconds**. This forces a reset and may fix minor system glitches.
- Alternatively, go to **Settings > System > Reset** to reset the watch.

6. Inspect for Physical Damage

Check the **charging pins** for dirt or debris.

- Clean gently with a dry cloth.

- Physical damage or obstruction can prevent charging.

7. Let It Charge Longer

If the battery is completely drained, the watch may take time before showing any signs of life.

- Leave it plugged in for **an hour or more**, then check if it powers on.

By following these steps, you can resolve most issues that prevent your Moto Watch 40 from turning on.