What to Do If Your Moto Watch 70 Isn’t Turning On

Inas B. - 2025-10-08 - Troubleshooting & Setup

If your Moto Watch 70 isn’t powering on, don’t worry—there are several troubleshooting steps you can take to get it working again.

1. Check the Battery Level

A completely drained battery is the most common reason your watch won’t turn on.

- Connect your Moto Watch 70 to the included charger and let it charge for **at least 30 minutes**.
- If available, use a fast charger to help speed up the process.

2. Remove the Sticker

Important: Make sure to remove any **protective sticker** from the back of your watch.
This film can block the charging pins and prevent your watch from charging correctly.

3. Verify the Charging Method

Always use the **original charging cable** that came with your Moto Watch 70.
Third-party cables or adapters may not provide the correct voltage.
If your watch still doesn’t charge, try:

- A different USB port
- A different wall adapter
- Charging through a computer USB port

4. Check for Charging Indicators

Once connected, look for signs that charging has started—such as a **vibration** or a **charging icon** on the display.
If there are no signs, inspect your charging cable or port for possible faults.

5. Perform a Hard Reset

If your watch appears to be charging but still won’t power on:

- Press and hold the **side button for 30 seconds** to force a reset.
  This often clears minor software glitches.
  Alternatively, navigate to **Settings > System > Reset** if the watch display turns on.

6. Inspect for Physical Damage

Check the charging pins and back of the watch for **dust, dirt, or debris**.
Gently clean the area with a dry, soft cloth before reconnecting the charger.

7. Let It Charge Longer

If the battery was completely drained, it may take **up to an hour** before the watch powers on.
Keep it connected and check again later.

If the issue persists, please contact our **support team at support@motowatch.com** for additional help.