How to Make and Receive Calls on Your Moto Watch 120

Inas B. - 2025-10-10 - Troubleshooting & Setup

Stay connected and manage calls directly from your Moto Watch 120 using **Bluetooth Calling**. Follow the steps below to learn how to make and receive calls, sync contacts, and troubleshoot common issues.

Bluetooth Calling Features

Make and Receive Calls

- The Moto Watch 120 connects to your phone via **Bluetooth** to make and receive calls.
- You can manage both **incoming and outgoing cellular calls** directly from the watch using its built-in dialer.
- **Note:** Internet-based calls (VoIP), such as those made with WhatsApp, Skype, or Zoom, are **not supported** on the watch.

Sync Your Contacts

- Open the **Moto Watch Lite** app on your smartphone.
- Select which contacts you'd like to **sync** to your watch for quick dialing and easy access.
- Once synced, you can make calls directly from your watch without using your phone.

Adjust Call Volume

- During an active call, you can **adjust the call volume** directly on your watch for optimal comfort and clarity.

Troubleshooting Tips

If Calls Fail

1. Check Regional or Country Codes

- Make sure the phone number includes the correct regional or country prefix (for example, **+1** for the U.S., **+44** for the U.K.).
- Update your contacts in the Moto Watch Lite app or your phone if the codes are missing or incorrect.

2. Verify Bluetooth Connection

- Ensure your **Moto Watch 120** is properly connected to your phone via Bluetooth.

- If the connection seems unstable, try disconnecting and then reconnecting Bluetooth on both devices.

Still Having Issues?

If call functionality continues to fail after checking these steps, please contact **Moto Watch Support** for further assistance.

Key Takeaways

- The Moto Watch 120 supports **Bluetooth calling** for standard phone calls.
- **VoIP calls** (e.g., WhatsApp, Skype) are **not supported**.
- Always ensure proper **Bluetooth pairing** and **regional code accuracy** for best performance.