How to Fix Notification Issues on Your Moto Watch 40

Inas B. - 2025-10-10 - Troubleshooting & Setup

If your **Moto Watch 40** isn't receiving notifications, follow these steps to resolve the issue:

1. Ensure Bluetooth is Enabled

- Make sure Bluetooth is turned on both on your phone and your Moto Watch 40.
- Check that the devices are paired and connected. You can verify this in your phone's Bluetooth settings.

2. Check Notification Permissions

- Open the **Moto Watch Lite** app on your phone.
- Tap the **Profile** icon in the top-left corner.
- Select your **Moto Watch 40** under **My Devices**.
- Go to **Phone Permissions** and make sure notifications are enabled for all relevant apps (messages, calls, etc.).

3. Enable Notifications on Your Phone

- Make sure **Do Not Disturb** mode is off.
- Confirm the apps you want notifications from are allowed to send them:
  Settings > Notifications, and ensure the desired apps have notifications enabled.

4. Disable Battery Saver Mode

- If your phone is in **Battery Saver** mode, notifications may be restricted.
- Turn off Battery Saver to ensure notifications come through.

5. Restart Both Devices

- Restart both your phone and your Moto Watch 40 to refresh the connection and clear any temporary issues.

6. Check the Moto Watch Lite App

- Make sure the app is **up-to-date**.

- Check for updates in the **App Store (iOS)** or **Google Play Store (Android)**.

7. Reset Notification Settings

- If notifications are still not working, try resetting notification settings on your phone.
- Unpair and then re-pair your devices to restore the connection.

8. Re-pair Your Moto Watch 40

- Go to your phone’s Bluetooth settings, **forget the Moto Watch 40**, then pair it again through the Moto Watch Lite app.

By following these steps, your Moto Watch 40 should start receiving notifications reliably.