Wrong Weather Location on Moto Watch 120 – Troubleshooting

Inas B. - 2025-10-09 - Troubleshooting & Setup

If your Moto Watch 120 is displaying the wrong weather location, it's usually due to location settings on your phone or within the app. Follow these steps to correct the issue:

1. Enable Location Services on Your Phone

- Go to **Settings** on your phone.
- Navigate to **Privacy & Security → Location Services**.
- Make sure **Location Services** are turned **ON**.

2. Allow Location Access for the Moto Watch Lite App

- In your phone's location settings, find **Moto Watch Lite**.
- Set location access to **"While Using the App"** or **"Always."**
- This ensures your weather data updates based on your current position.

3. Check Connection and Permissions

- Confirm your Moto Watch 120 is **connected to your phone via Bluetooth**.
- Make sure your phone has an **active internet connection**.
- Open the **Moto Watch Lite app** and verify that **location permissions** are enabled.

4. Restart Both Devices

- Restart your **phone** and **Moto Watch 120** to refresh settings and connections.

After following these steps, your watch should automatically update its weather location according to your current area.

If the issue continues, ensure both your **Moto Watch Lite app** and **Moto Watch 120 firmware** are updated to the latest versions.