Moto Watch 40 Not Receiving Call Notifications

Inas B. - 2025-10-10 - Troubleshooting & Setup

If your **Moto Watch 40** isn't alerting you to incoming calls, follow these steps:

1. Check Phone Permissions

- Go to your phone's **Bluetooth settings**.
- Confirm that the Moto Watch 40 has **permission to access call notifications**.

2. Enable Call Notifications in the Moto Watch App

- Open the **Moto Watch app** on your phone.
- Navigate to **Settings > Notifications**.
- Make sure **Call notifications** are enabled.

3. Ensure Do Not Disturb (DND) Mode is Off

- DND mode **prevents the watch from alerting you** to calls.
- Swipe down from the watch face to open **Quick Settings**.
- Turn off the **DND icon** if it is active.