Setting Up Your Moto 360 with a New Phone

Inas B. - 2025-10-13 - Troubleshooting & Setup

Upgrading to a new phone? Your Moto 360 makes it simple. Follow these steps:

Disconnect from Your Current Phone

1. **Wake up your watch:** Tap the screen if it's dim.
2. **Access Settings:** Swipe down → **Settings** → **System**.
3. **Reset:** Scroll and tap **Disconnect & Reset**. If unavailable, tap **Unpair with Phone** → **Disconnect & Reset**.
4. **Confirm:** Tap **Done** to confirm.

Connect to Your New Phone

1. **Open Wear OS App:** Launch the Wear OS app on your new phone.
2. **Start Setup:** Tap **Set up** in the app.
3. **Follow Instructions:** Follow the on-screen prompts to complete pairing.

Troubleshooting Tips

- **Can't find your watch?** Try factory resetting the watch, reboot both devices, and ensure **Bluetooth, Wi-Fi, and Location** permissions are enabled.
- **Factory reset if needed:** Follow the steps above under **Disconnect from Your Current Phone**.

 Transitioning to a new phone is effortless with Moto 360. For extra help, our **support team** is ready to guide you. Enjoy your upgraded connectivity!