Troubleshooting LCD Lines or Pixel Issues on Your Moto Watch 70

Inas B. - 2025-10-08 - Troubleshooting & Setup

If you notice unusual lines, flickering, or pixelation on your Moto Watch 70 display, try the following steps to fix the issue:

Step 1: Restart Your Watch

Press and hold the **side button for about 10 seconds** to restart your Moto Watch 70.
Once restarted, check if the display issue persists.

Step 2: Inspect for Physical Damage

Carefully examine the screen for **cracks, scratches, or visible damage** that could be affecting the pixels.
If you notice any damage, please **contact our support team** for further assistance.

Step 3: Update Your Software

Ensure your watch is running the **latest software version**, as outdated firmware can sometimes cause display glitches.
Go to **Settings > About > Version** to check for available updates.

Step 4: Perform a Factory Reset

If the problem continues, try **restoring your watch to factory settings**.
Follow the steps outlined in *Reset Your Watch* to complete this process.
Note: Make sure to sync your data with the Moto Watch Lite app before resetting, as this will erase all stored data.

Step 5: Contact Support

If none of these steps resolve the issue, it may be a **hardware malfunction**.
Please contact our support team at for personalized troubleshooting and repair options.

We’re here to help ensure your Moto Watch 70 delivers the best possible performance.